

*Thank A Colleague*

REMEMBERING WHY

TRUST

DISCOVER THE  
BEST IN PEOPLE

*Turn your  
observer on*

CARING  
LEADERS

NONJUDGMENTAL  
ATTITUDE

*Empathy*

RLR  
READ  
LISTEN  
RESPOND

CHANGE THE CONVERSATION

THERAPEUTIC  
RELATIONSHIPS

CORE CONDITIONS  
& ATTITUDES

RLR<sup>2</sup>  
READ  
LISTEN  
RESPOND  
REFLECTIVELY

EVERYONE HAS THE CAPACITY TO  
CHANGE A WORLD

CONGRUENCE

CLEAN  
SLATE

UNCONDITIONAL  
POSITIVE REGARD

*Please be responsible for the  
energy you bring into the room*

RESPECT

JOURNEY OF DISCOVERY